

"I am a Case Manager and I started working with Pam Bagot earlier this year. She was recommended to me by another Neurological Physiotherapist who did not have capacity to take on more work at that time. My client is an older gentleman who was involved in an accident resulting in him having a Spinal Cord injury plus other fractures. His lesion is at the top end of paraplegia but whilst in hospital he also suffered a stroke which left him with further paralysis on his left side including his arm and hand. Pam's enthusiasm and professionalism was very evident on first corresponding with her. She keeps me informed of my client's progress and ensures I too am on the ball with various issues of importance. Her expertise in treating my client has been evidenced by the results she is achieving in such a relatively short time. Both my client and I are delighted with her appointment and her positive, proactive and at times bubbly nature are hugely appreciated by us both." - *Beryl Hanley Case Management Services (SCI Specialists) Ltd*



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I am founder and director of Care and Case Management Services Ltd. I met Pam Bagot around 18 months ago and since that time she has demonstrated an admirable breadth of knowledge and experience in working with my clients.

Pam brings a friendly but where appropriate no-nonsense attitude to her therapeutic delivery and seems to understand that whilst it is important to go at the client's own pace it is essential that they receive appropriate guidance and motivation from the therapist.

Pam has shown herself to not only be reliable in terms of keeping appointments but also playing an active role and informative role in multi-disciplinary team meetings.

Pam has worked closely alongside other therapists involved in cases and at all times has delivered a professional, honest, caring and thoughtful approach.

I have no hesitation in recommending her services.

**Syd Summerfield CQSW Ox Dip DipSW
Case Manager**